



## **COVID-19 (Novel Coronavirus) Response:**

**3/25/2020**

Since the first reports of the novel Coronavirus or COVID-19, our first and foremost concern, has been to keep our residents and team members safe. Our team took early action to confirm our infection control procedures and sanitation processes, and ensure we had available supplies on hand. We continue to adapt our procedures to align with the latest recommendations provided by the Centers for Disease Control and Prevention (CDC) and the LA County Department of Public Health.

Although these are evolving, a summary of our current responsive measures is listed below.

- Family visitation has been suspended with the only exception being end-of-life care. All other non-essential services and workers in the community have been suspended. We are arranging for video chat or FaceTime sessions for our residents and their loved ones.
- Team members are being monitored at the start of their shift and after eight hours for fever and respiratory symptoms. Anyone with symptoms is being sent home with paid sick leave, asked to contact their physician and will not return until they've been approved to return to work by a physician.
- Residents are being monitored daily for fever and respiratory symptoms.
- Residents are not leaving the community for any reason other than an emergency. All elective medical visits have been rescheduled.
- We are assisting residents with social distancing and canceled outings and group activities.
- Residents who are able, are having their meals in their apartments and communal dining is suspended.
- We have increased sanitizing within the community, particularly within high traffic areas.
- Deliveries are being made at outside entrances and retrieved by our team to distribute within the community.

The Los Angeles Department of Public Health is going to take the lead on reporting information on specific COVID-19 cases. They have requested to be the central point of those communications and we are giving them our full cooperation and following their guidance. We appreciate their support. Here is a link to the County's website: <http://publichealth.lacounty.gov>

In this challenging time, we thank you for all of the support we've received and ask for your continued understanding as we continue to do all we can to protect our residents and team members, and prevent community spread.

Sincerely,  
The Kensington Senior Living Team